

Dear Guest,

Due to the current epidemiological picture of the new Coronavirus - COVID 19, and in accordance with the directives of the DGS, we inform you that your stay is safe according to our internal protocol:

- The use of a mask and / or visor inside the hotel in public areas is mandatory;
- Disinfectant gel dispensers for your hands are at your disposal and whenever possible wash them correctly and frequently;
- Cleaning of your room will be done every 3 days. However, in order to clean your room in its entirety, you will need to change your room during your stay if you exceed those days;
- We do not have a laundry service available;
- The services available at the hotel are only Accommodation, Breakfast and Cafeteria.
Pub; Meetings and Events are not available;
- Payment for your stay must be made by card (debit or credit) on the day of check-in, upon arrival. You must leave the data for billing, if you want the taxpayer invoice. The invoice can be sent via email to the email address you provide us or, if you wish, it will be available at the Reception on the day of check out in a closed envelope;
- The breakfast time is between 07H00 and 12H00, if your reservation includes this service, we ask that at check in confirm the available time and make the respective

- If you need to contact our staff, you can do so by dialing 9 from your room phone or 228 347 000 from your cell phone. 24 hour service;

We have your contact details and, if any of these rules changes, or if it becomes necessary to add new ones, we will contact you.

We thank you in advance for your cooperation in order to face this situation as best as possible and avoid contact with the few employees we have at the hotel.



For any question that you want to ask and that is not provided for in this security protocol, you should contact us.

We will be at your disposal so that in the future you can enjoy our services, without the constraints that the situation requires.

Best regards

Pedro Salazar

Diretor Geral